

How to download the electronic instructions for use (eIFU) on the Vircell website

The purpose of the eIFU search tool on our website is to provide customers with **fast, secure, and direct** access to the latest product documentation

Technical requirements



Access must be made from a device with one of the following updated browsers: Google Chrome, Mozilla Firefox or Microsoft Edge.



The eIFUs are available in **PDF format**. If you do not have a suitable reader, you can download it for free from Adobe Acrobat Reader.



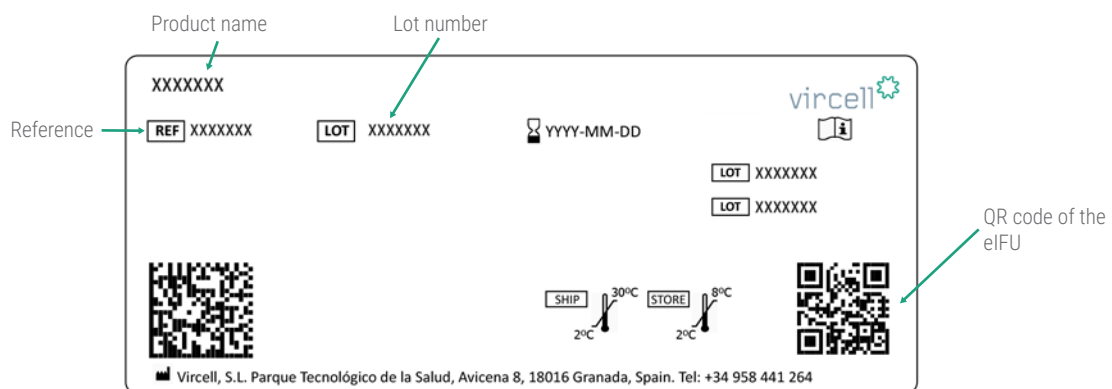
The documentation associated with each product will be kept on the web throughout its life cycle.

Step-by-step instructions to obtain eIFUs:

a) From our website:

First step

Locate the following information on the product label: **product name**, **reference**, and **lot number**.



Second step

Access our website: www.vircell.com and select the "eIFU" option, located at the top right of the homepage, as shown in the image below:



Image 1

Third step

In the document finder, fill in the three available filters:

- When you enter the **product name**, the reference* will be completed automatically. With these two fields, you will be able to obtain the **Safety Data Sheets (MSDS)**.
- If you also enter the **lot number**, you will additionally be able to access the Certificate of Analysis (CoA) and the eIFU.

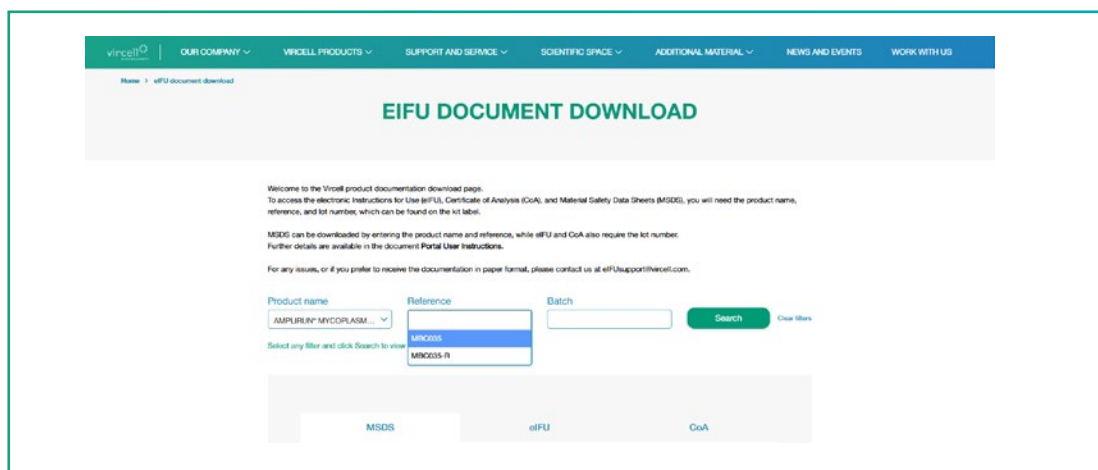


Image 2

Fourth step

Select the tab corresponding to the documentation you wish to obtain (**MSDS, Inserts or CoA**), and click "**Download**" to obtain the PDF file in the language you want.

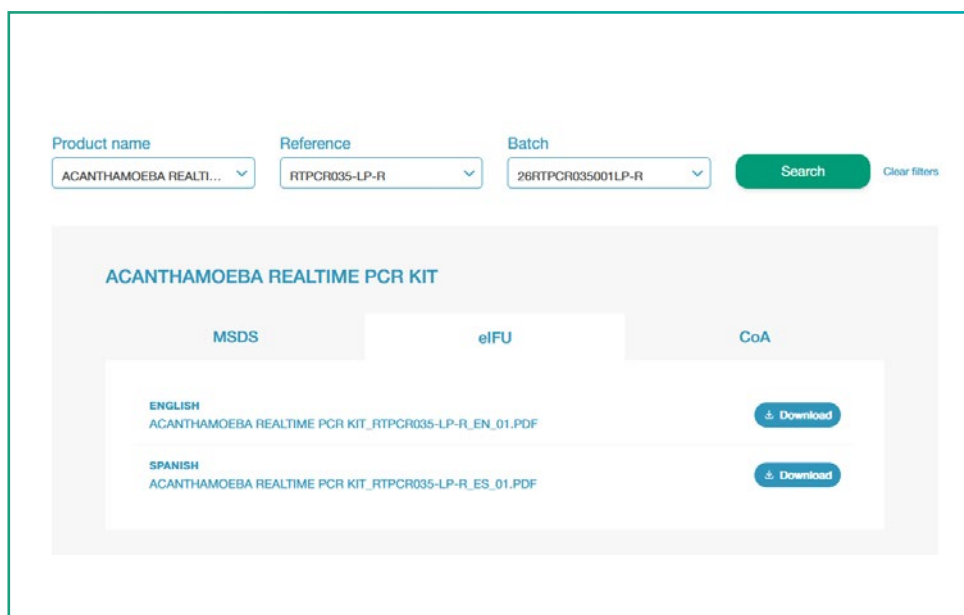


Image 3

*Some of our products have several presentations that share the same name but differ in their reference. In these cases, the reference will be filled in automatically, and a dropdown menu will appear so you can choose the correct presentation, as shown in Image 2.

b) From the QR code on the product label:

First step

Locate and scan the QR code** on the sticker with your phone's camera.



Image 4

Second step

If your device does not have a built-in QR code reader in the camera, or if you need to scan it from a computer, you can use Google's "Google Lens" tool to read the code.

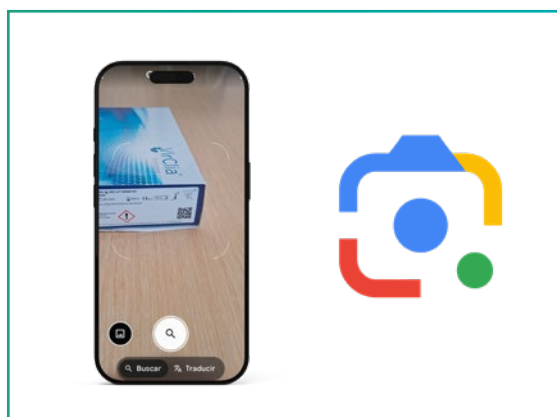


Image 5

**This functionality will apply to instruments and kits manufactured after the online eIFU search tool comes into effect, and it will be implemented progressively across the different product lines.

During the transition period, some lots may still bear previous labels in which the QR code does not yet redirect to the eIFU section. In those cases, documentation can be accessed through our website (www.vircell.com) by following the steps described in the first search option.

Support

If you experience any issues during the download process or **prefer to receive the documentation in paper format**, you can contact our support team at eIFUsupport@vircell.com, providing the product name, reference, and lot number in your email. We will handle your request free of charge within a maximum of 24 hours on business days and up to 72 hours on holidays. **The documentation can be sent by email, postal mail, or fax, according to your preference.**