

How to download the electronic instructions for use (eIFU) on the Vircell website

The purpose of the eIFU search tool on our website is to provide customers with **fast, secure, and direct** access to the latest product documentation

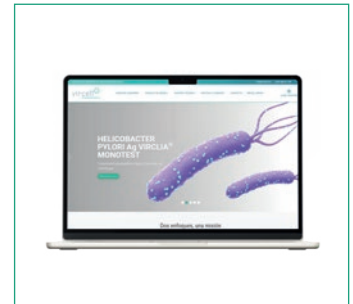
Technical requirements



Access must be made from a device with one of the following updated browsers: Google Chrome, Mozilla Firefox or Microsoft Edge.



The eIFUs are available in **PDF format**. If you do not have a suitable reader, you can download it for free from [Adobe Acrobat Reader](#).



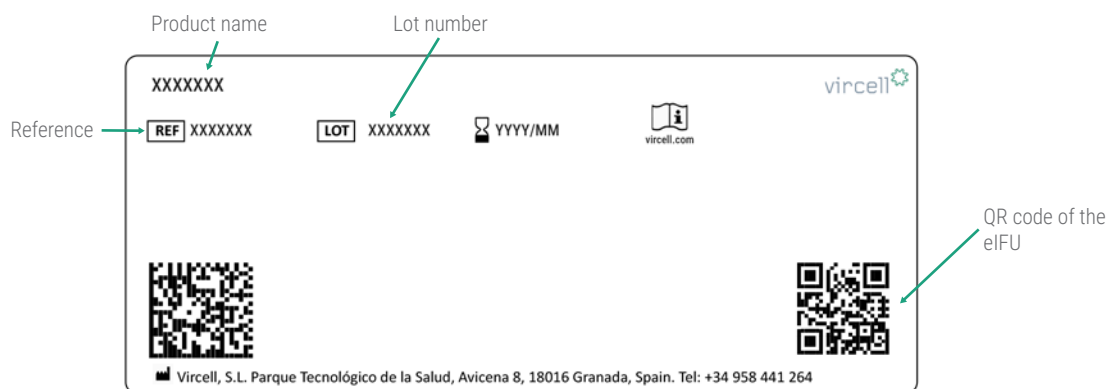
The documentation associated with each product will be kept on the web throughout its life cycle.

Step-by-step instructions to obtain eIFUs:

a) From our website:

First step

Locate the following information on the product label: **product name**, **reference**, and **lot number**.



Second step

Access our website: www.vircell.com and select the "eIFU" option, located at the top right of the homepage, as shown in the image below:



Image 1

Third step

In the document finder, fill in the three available filters:

- When you enter the **product name**, the reference* will be completed automatically. With these two fields, you will be able to obtain the **Safety Data Sheets (MSDS)**.
- If you also enter the **lot number**, you will additionally be able to access the Certificate of Analysis (CoA) and the eIFU.

The screenshot shows the 'eIFU document download' page. It includes a navigation bar with links: OUR COMPANY, PRODUCTS, SUPPORT, NEWS AND EVENTS, CONTACT, and VIRCELL SPAIN. Below the navigation bar, there's a breadcrumb trail: Home > eIFU document download. The main heading is 'eIFU document download'. A welcome message states: 'Welcome to the Vircell product documentation download page. To access the electronic Instructions for Use (eIFU), Certificate of Analysis (CoA), and Material Safety Data Sheets (MSDS), you will need the product name, reference, and lot number, which can be found on the kit label.' It also mentions that MSDS can be downloaded by entering the product name and reference, while eIFU and CoA also require the lot number. Further details are available in the document 'Portal User Instructions'. A note at the bottom says: 'For any issues, or if you prefer to receive the documentation in paper format, please contact us at eIFUsupport@vircell.com.' The search filters are: Product name (CT/NG/TV/MG REALTIME PCR KIT), Reference (RTPCR006), and Batch (empty). A dropdown menu for Reference is open, showing options: RTPCR006 and RTPCR006-LPD. A green 'Search' button and a trash icon are also visible.

Image 2

Fourth step

Select the tab corresponding to the documentation you wish to obtain (**MSDS, Inserts or CoA**), and click "**Download**" to obtain the PDF file in the language you want.

The screenshot shows the 'eIFU document download' page with search results. The filters are: Product name (ASPERGILLUS GALACTOMANNAN Ag VIRCLIA), Reference (VCM073), and Batch (25C073002). The search results table is titled 'ASPERGILLUS GALACTOMANNAN Ag VIRCLIA® MONOTEST'. It has three tabs: MSDS, eIFU, and CoA. The MSDS tab is selected, showing a list of documents with their language and a 'Download' button. The documents are: CZECH - MSDS_ASPERGILLUS GALACTOMANNAN AG VIRCLIA® MONOTEST_VCM073_CS.PDF, DANISH - MSDS_ASPERGILLUS GALACTOMANNAN AG VIRCLIA® MONOTEST_VCM073_DA.PDF, DUTCH - MSDS_ASPERGILLUS GALACTOMANNAN AG VIRCLIA® MONOTEST_VCM073_NL.PDF, ENGLISH - MSDS_ASPERGILLUS GALACTOMANNAN AG VIRCLIA® MONOTEST_VCM073_EN.PDF, FRENCH - MSDS_ASPERGILLUS GALACTOMANNAN AG VIRCLIA® MONOTEST_VCM073_FR.PDF, GERMAN - MSDS_ASPERGILLUS GALACTOMANNAN AG VIRCLIA® MONOTEST_VCM073_DE.PDF, and GREEK - MSDS_ASPERGILLUS GALACTOMANNAN AG VIRCLIA® MONOTEST_VCM073_EL.PDF.

Image 3

*Some of our products have several presentations that share the same name but differ in their reference. In these cases, the reference will be filled in automatically, and a dropdown menu will appear so you can choose the correct presentation, as shown in Image 2.

b) From the QR code on the product label:

First step

Locate and scan the QR code** on the sticker with your phone's camera.



Image 4

Second step

If your device does not have a built-in QR code reader in the camera, or if you need to scan it from a computer, you can use Google's ["Google Lens"](#) tool to read the code.

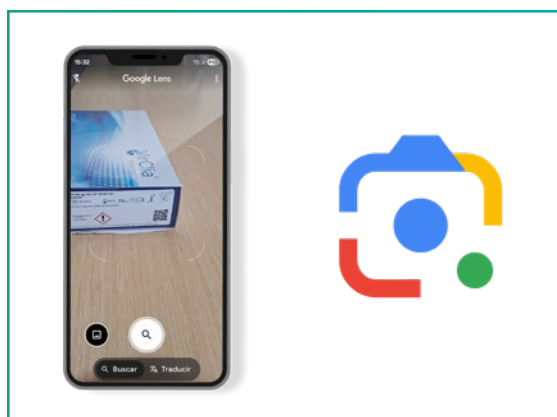


Image 5

**This functionality will apply to instruments and kits manufactured after the online eIFU search tool comes into effect, and it will be implemented progressively across the different product lines.

During the transition period, some lots may still bear previous labels in which the QR code does not yet redirect to the eIFU section. In those cases, documentation can be accessed through our website (www.vircell.com) by following the steps described in the first search option.

Support

If you experience any issues during the download process or **prefer to receive the documentation in paper format**, you can contact our support team at eIFUsupport@vircell.com, providing the product name, reference, and lot number in your email. We will handle your request free of charge within a maximum of 24 hours on business days and up to 72 hours on holidays. **The documentation can be sent by email, postal mail, or fax, according to your preference.**